

HIREPROTECT DAMAGE WAIVER

TERMS AND KEY FACTS

Summary

If you take out HireProtect damage waiver your liability for loss or damage to the hire goods is immediately limited giving you peace of mind.

Explanation

We contract with customers on the Hire Association Europe (**HAE**) Conditions of Hire. Under the HAE Conditions the Customer is liable to pay for the cost of replacing, repairing, and cleaning the Hire Goods save for fair wear and tear or inherent fault in the goods.

Where a customer has opted for the HireProtect damage waiver, Hire and/or any replacement cost for their loss or theft of equipment up to the sum of **£50,000**.

NOTE: THE HIREPROTECT DAMAGE WAIVER IS NOT A CONTRACT OF INSURANCE.

The application of the waiver is subject to the Customer:

- i) promptly paying the damage waiver excess when asked to do so
- ii) using reasonable care to prevent loss, theft or damage to the Hire Goods
- iii) promptly reporting to the police any theft of or criminal damage to the Hire Goods and obtaining a crime reference number
- iv) notifying Hirebase within 24 hours of any report to the police
- v) keeping the Hire Goods in the UK

Cost of the Damage Waiver

The cost of the HireProtect damage waiver is **17.5%** (+VAT@20%) of the Rental charge for the Hire Goods.

Other conditions

Exclusions	<p>The HireProtect Damage Waiver does not apply to damage to:</p> <ol style="list-style-type: none"> 1. any item of property caused by explosion 2. the cutting edges of equipment (other than diamond cutting systems), trailing cables or flexible pipes other than where: <ol style="list-style-type: none"> a) such damage results during operation of the complete item of property b) such damage results from the total loss of the complete item or items of property c) such item is separately specified in the contract of hire d) such item is a standard part of the equipment package supplied and cannot in normal circumstances be omitted from such equipment package
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	<p>3. any item of property whilst in a motor vehicle unless:</p> <ul style="list-style-type: none"> a) the doors of the vehicle are locked when unattended b) all windows and other openings are fully closed and properly fastened when unattended save only to provide ventilation for any animals in such vehicles and in such circumstances the property shall be reasonably concealed from view c) the property is securely mounted in or fixed to the vehicle or kept in a suitable container whilst in transit or when left unattended
Damage Waiver Excess	<p>If damage, loss, or theft occurs we will apply the HireProtect damage waiver upon you paying the Damage Waiver Excess</p> <p>For losses:</p> <p>Up to £500 the excess payable is £25</p> <p>£501 - £1000 the excess payable is £50</p> <p>£1001 - £2000 the excess payable is £75</p> <p>£2001 - £2500 the excess payable is £100</p> <p>£2501 - £5000 the excess payable is £250</p> <p>£5001 plus the excess payable is £500</p>
Age Limits	You must be between 21 and 80 at the date of taking out damage waiver
Damage Waiver Period	Damage Waiver will remain in force for the Hire Period provided all Rental and other sums due to Hirebase have been paid
Amount of waiver	The HireProtect Damage Waiver releases the customer of £50,000 of legal liability

Please notify us within 24 hours of any loss or damage to the Hire Goods

Note: The Customer and Hirebase agree that the terms set out in this HireProtect damage waiver shall be incorporated into, and shall operate to vary, the HAE Conditions of Hire which form the basis of the hire agreement between them